

Protection for You

Information on Damage and Theft/Loss Waiver

Damage Waiver

The Liftright Access Damage Waiver scheme removes the concerns around hiring expensive access equipment, giving you peace of mind when you use our plant.

However controlled a working environment may be, accidental damage can happen, leaving you with the cost of repairing the equipment. Investment in our damage waiver facility, means Liftright Access can remove the worry of you having to pay for accidental damage to hired equipment. Liftright Access' damage waiver facility is available on all access platforms hired from us.

The Process

The damage waiver payment made by you absorbs most repair costs to hired equipment. Without this facility, you will be required to return the plant undamaged or pay the full costs of any repairs.

The Cost

Damage Waiver is calculated as a percentage of your total hire charge – just 10% on all access platforms.

What Damage Waiver Covers

Liftright Access Damage Waiver facility covers all repair expenses and accidental damage except those specifically excluded (please see below).

Is Damage Waiver Compulsory?

This Scheme is compulsory for cash customers and optional to account customers. Please note that when applying for an account with Liftright Access the account application form requires a signature confirming the applicant's agreement to adhere to Liftright Access' Terms & Conditions of Hire. These Terms & Conditions specifically state that the risk of loss, damage or destruction of any equipment hired from us shall pass to the Hirer on Delivery. A copy of the applicant's 'Hired in Plant Insurance' certificate is also required to complete that application.

ALL RISK: Damage Waiver plus Theft & Loss Waiver

All RISK: Damage Waiver plus Theft & Loss Waiver. For full protection when hiring expensive access equipment, there is the option to take out ALL RISK waiver including Theft & Loss.

The Cost

ALL RISK including Theft and Loss Waiver is calculated as a percentage of your total hire charge – just 20% on all platforms.

What ALL RISK including THEFT & Loss covers

All of the advantages of Damage Waiver plus theft or loss of powered access equipment hired from us.

Is ALL RISK including Theft & Loss Waiver compulsory?

This Scheme is compulsory for cash customers and optional to account customers. Please note that when applying for an account with Liftright Access the account application form requests a signature confirming the applicant's agreement to adhere to Liftright Access' Terms & Conditions of Hire. These Terms & Conditions specifically state that the risk of loss, damage or destruction of any equipment hired from us shall pass to the Hirer on Delivery. A copy of the applicant's 'Hired in Plant Insurance' certificate is also required to complete that application.

Damage Waiver/Theft & Loss is NOT an insurance

Our waiver schemes are not an insurance. These are simply a waiver by Liftright Access of its legal right to have equipment returned in the same condition as when it leaves the depot.

Excess

Our damage waiver scheme carries no excess. In respect of Theft & Loss Waiver an excess applies of £1,000 per machine.

Exclusions

- Damage related to customers general hire responsibilities i.e. daily/weekly maintenance of batteries, tyres (including puncture repairs), engines & oil.
- Damage caused by any untrained machine operators.
- Damage caused by any vandalism or malicious mischief.
- Damage through negligence or gross negligence including paint spillage, paint overspray and over-loading.
- Damage caused whilst equipment is being lifted or carried (by forklifts, cranes, hi-abs, etc)
- Damage caused whilst equipment is on a public highway or whilst equipment is being transported.
- Theft where a machine has not been safely secured when not in use and/or outside of working hours.
- Theft by hirer or theft by any associates of the hirer.
- All vehicle mounted platforms.

PLEASE NOTE: You will continue to be bound by our standard IPAF Terms and Conditions of Hire.